



ChildCareGroup

Our mission is to promote, deliver, and expand the best child care services available outside the home.



2009 *Annual Report*



Message from the 2010 Board Chair



Dear Friends:

As a long time board member of ChildCareGroup (CCG) since 1995, I am privileged to once again serve as Chair of CCG's Board of Trustees.

We are pleased to have been able to secure Betsy Edmondson as our interim President and CEO in 2009 and to have her guidance and experience in selecting our new President/CEO, Margaret Patterson, LCSW. During this transition period, CCG outlined the following strategies for 2009-2012:

- Invest in our current leadership and cultivate future board leaders.
- Maximize our revenues and manage our costs.
- Strengthen our current programs to serve more children and position ourselves to address unmet community needs.

Today our six child development centers maintain and continue to achieve accreditation under the new standards required by NAEYC and provide high quality child care daily to more than 700 infants, toddlers, and preschoolers.

Our largest program, Child Care Assistance, provides services to more than 15,000 children every day. 871 state regulated child care providers and more than 550 relative care providers utilize our services and take advantage of our technical assistance to improve the quality of their programs.

Most of the children we serve through these two programs are at-risk children. Many are able to gain access to health insurance and/or receive special education and related services. For all, CCG offers a strong foundation for learning and the potential to thrive and be successful in school, the community, and in life.

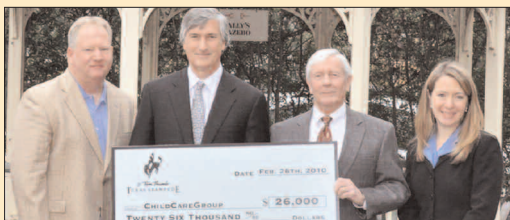
The Board is proud of all the agency's programs and their accomplishments, which are highlighted throughout this annual report. In addition, we are grateful to each of you for your dedication and support that sustains and encourages us every day as we continue to reach out to those with the most need.

Fred Ligon
2010 Board of Trustees Chair

For the love of children



Hundreds of young children from Dallas area child care centers participate in CCG's annual Week of the Young Child Parade in April '09.



CCG receives a portion of the proceeds from the Tom Thumb Texas Stampede Stars & Legends Event held in Nov. '09. (pictured: Bill Webb, Stars & Legends event chair; Tommy Reynolds, Texas Stampede President; Fred Ligon, 2010 CCG Board Chair; and Pam Merritt, Dev. Director)



Dallas Mavericks Foundation and Child's Play, Inc. donate a safe, refurbished playground to our Anderson CCG Center in Sept. '09.

(pictured: Dallas Mavericks point guard, J.J. Barea; Betsy Edmondson; and Jay Robertson, owner/president, Child's Play, Inc.)



Gail Surlis, Director of Center Operations, presents Eugenia Garvin (right), a veteran teacher at CCG's Oak Cliff UMC Center, with the Sonya Bemporad Excellence in Child Care Award in June '09.

*ChildCareGroup
sustains strong fiscal
management and proactive
fundraising efforts in
order to serve the
increasing number of
children in need.*



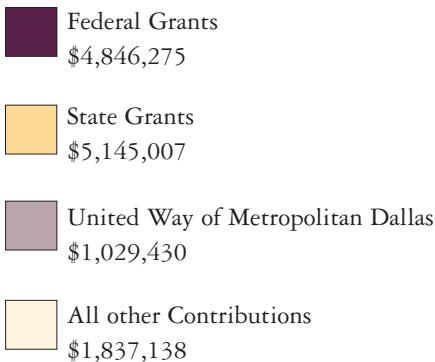
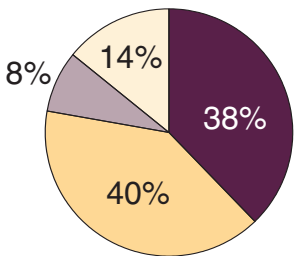
Dallas Cowboy Rookie, Travis Bright, and other members of the Rookie Club, visited CCG's MLK Center to carve pumpkins and read "The Great Pumpkin" to the children to promote literacy.

Our Funding Partners . . .

CitiGroup
Head Start of Greater Dallas
The Children's Learning Institute
U.S. Department of Agriculture –
Child and Adult Care Food Program

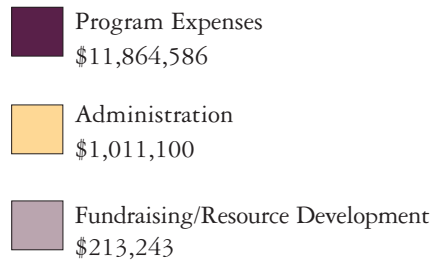
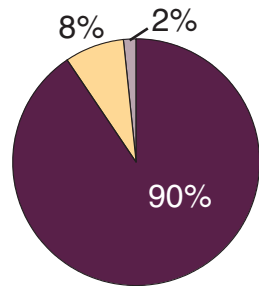
U.S. Department of Health & Human
Services – Administration for
Children and Families
United Way of Metropolitan Dallas
WFD Consulting
Workforce Solutions Greater Dallas

2009 Sources of Funding



Total: \$12,857,850

2009 Operational Expenses



Total: \$13,088,929

Notes:

- CCG posted a deficit in 2009 due to decreased contract funding and donations and the accelerating costs of quality child care. CCG has addressed the gap in 2010 through implementation of a lower cost health plan, new personnel policies with Paid Time Off (PTO), and other cost saving measures. Concurrently, the hiring of the new CEO in January has brought renewed vigor to acquire private funding.
- The Head Start and Early Head Start audits were reviewed in December of 2008 and May 2009 respectively, and there were no findings for either program.
- Additionally, CCG received \$49,059,625 in federal child care subsidy funds and \$467,440 in federal food program funds. These funds were distributed to child care providers as reimbursement for their services.
- Financial statement audited by Weaver and Tidwell, LLC, for fiscal year ended December 31, 2009, are available on file at ChildCareGroup.

ChildCareGroup, a 501(c)(3) nonprofit tax exempt Texas Corporation, offers its services, programs, and activities to eligible participants without regard to race, color, national origin, sex, age, or disability.

Message from the President/CEO



Dear Friends,

I am both humbled and invigorated as the new CEO and President of ChildCareGroup (CCG). Its revolutionary beginnings in the early 1900's as the first agency to provide child care for the women working in the Dallas cotton mills have set the stage for our shared vision of this century: quality and affordable child care for children and families of Dallas County.

As you well know, the economy has taken its toll on many non-profits, including CCG. Our waiting lists for child care are over 500 at our centers. As revenue has decreased, demand for our services has increased. The majority of Dallas County children under the age of five spend most of their day in child care settings while their parents work to support them. The programs and services of CCG are more critical than ever before.

I view this economy as a time for boldness and compassion at CCG. Internally, we have decreased costs with a new health plan and revised personnel policies. Collaboration, which is the cornerstone of our existence, has accelerated. CCG collaborates with the Dallas ISD to have certified teachers working in our Head Start programs offering school readiness activities. Our participation in the Texas School Ready! project provides a research-based early literacy program for preschool children. And, finally, new ARRA subsidy funds will allow us to provide over 26,000 contact hours of training for providers through September.

CCG will be leading a Child Care Coalition, whose purpose is to address the stunning gaps in child care in the Metroplex. We strive to do better, dream bigger, and help more children. I hope each of you will commit to joining me in this vision, as each of you can be a strong voice for CCG.

On behalf of the 15,000 children served by CCG every day, you have my thanks.

Margaret M. Patterson, LCSW

ChildCareGroup programs and services

Founded in 1901, ChildCareGroup (CCG) has provided its services to nearly half-a-million children and their families. All families served by CCG are primarily low-income, with many earning wages below the poverty level.

~ OUR CONTINUUM OF CARE ~

Center Operations

Quality, family-focused child care is provided to infants, toddlers, and preschoolers and their families in six CCG nationally accredited Early Head Start (EHS) and Head Start (HS) child development programs using our revolutionary model of care, Relationship-Centered Child Care®.

Center Operations' HS and EHS programs have the capacity to serve 523 children daily. In 2009, 1,298 children were eligible for our programs. We were able to serve 719 unduplicated children from 620 families. This represents 55% of all eligible children. The remaining 579 children that were not served were placed on our wait list.

- All children received medical exams. 97% received dental exams and 14% received special education and related services.
- Parents were involved in volunteer opportunities, program planning, training sessions, and policy making roles, giving more than 17,500 volunteer hours in 2009. Fathers participated in a variety of events, helping them become more involved in their children's lives.



Community Education and Training

With the generosity of Capital for Kids, M.R. & Evelyn Hudson Foundation, The Rees-Jones Foundation, and Workforce Solutions Greater Dallas, our Community Education program provided 132 sessions of training for 3,180 child care professionals, impacting over 32,000 children in licensed and registered child care facilities across our community.

ChildCareGroup programs and services . . . continued

Child Care Assistance

CCG has held the contract for the Dallas County Child Care Assistance (CCA) subsidy program since 1991, enabling families working toward self-sufficiency to access child care. Parents who are employed, in job training, or an educational program may be eligible to receive funding.

In 2009, child care fees were paid for 23,472 children, enabling nearly 12,000 parents to work or attend school.



Food and Nutrition

CCG's Food and Nutrition program is a proud sponsor of the United States Department of Agriculture's (USDA) Child and Adult Care Food Program. Enrolled children receive two nutritious meals and one snack each day.

In 2009, more than 1,700 children received 585,809 meals and snacks in over 100 family child care homes and six CCG child development centers.

Resource and Referral (R&R)

In 2009, 1,464 families, including military personnel, called the R&R service seeking referrals and child care information. More than 18,000 referrals were provided.

With funding from WFD Consulting, we offered intensive training on the latest topics in child development to 44 child care providers impacting 2,560 children.

GetChildCareNOW.com, a new social venture website, was launched in August 2009 with funding from The Meadows Foundation and the Harold Simmons Foundation. Parents can search on-line for child care and access child development resources for free. The site had more than 4,200 visitors during its first four months.



UNITED WAY INITIATIVES

Disaster Planning/Emergency Preparedness for Early Childhood Community:

This new fully funded UW program provided innovative training for 370 child care providers. The need for this training is currently being discussed at the national level in Congress.

Born Learning:

68 families received intensive parent education through CCG's United Way *Born Learning Initiative*. After a year in the program, 100% of the children met appropriate developmental milestones and 50% exceeded developmental milestones.

Small Business Success:

Funding from UW and CitiGroup enabled CCG to provide business training and financial education to 92 child care owners and administrators. This intensive seven (7) week course, with a business plan due upon completion, enabled small business owners to be better prepared financially to combat the challenges of this tough economy.



ChildCareGroup recognizes “Community Champions”

2009 Advocate Award Recipients

ChildCareGroup honored two individuals for their exemplary efforts to improve the quality of care and education for young children in Dallas County. They were recognized at ChildCareGroup’s 2010 Board of Trustees Annual Meeting held at Communities Foundation of Texas in Dallas.

ChildCareGroup “Champions for Children”:

Avonda Fox has been an advocate for children’s rights since losing her son Jacob in 2006 to vehicular hyperthermia when he was left behind by a day care worker. In 2009, she helped advocate for the new state law, Senate Bill 572 (also known as “Jacob’s Law”), requiring all child care workers responsible for transporting children to complete two hours of transportation safety training each year. Additionally, she collaborated with ChildCareGroup (CCG) to develop a transportation safety training DVD and CD for child care workers and helped spread the word to area facilities throughout the state regarding the new training requirement.

Senator Royce West filed a bill during the 81st Texas Legislative Session to improve child care quality that would have made a profound difference in the lives of children and families. His bill mandated an increase in pre-service and ongoing training for providers, one of the main criteria cited to improve the quality of care. Unfortunately, Senator West’s bill was caught in the mayhem of unrelated legislation and, although it had much legislative support, was not passed.

These community leaders have gone above and beyond to ensure that thousands of young children throughout the state of Texas are safe. CCG is proud to honor and recognize Ms. Fox and Senator West for their investments in the lives of young children.



Avonda Fox,
early childhood advocate,
with Betsy Edmondson,
2009 CCG interim CEO



Senator Royce West with
Melanie Rubin, Legislative
Consultant for CCG

Because of you . . . ChildCareGroup touched the lives of more than 30,000 low-income children and their families in 2009!

Foundations and Corporate donors

Allstate	Harold Simmons Foundation	NCH Corporation
Amerigroup	Horchow Family Charitable Trust	Safeway
Ben E. Keith	IBM	Sarah Hollins Foundation
Bryant & Nancy Hanley Foundation	Kaplan Early Learning Co.	Solender/Hall, Inc.
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Child's Play, Inc.	Kroger	The Dallas Foundation
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Your support makes a lasting difference . . .

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 American Red Cross-Dallas Chapter
 Avance-Dallas
 Charlie 1 Horse Hat Co.
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 Dallas Afterschool Network
 Dallas Association for the Education of Young Children
 Dallas County Community College District
 Dallas Mavericks
 Dallas Powerhouse of Dance
 Dallas Zoological Society
 Del Norte Yoga
 Early Childhood Intervention
 Easter Seals
 Essential Elements for Education
 Foundation for Community Empowerment
 Frontiers of Flight Museum
 GET Technology & Accounting Solutions
 Greater Dallas Chamber
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 ISDs: Dallas, Lancaster, and Richardson
 Kaplan Early Learning Co.
 KERA
 Kid's Cooking Company
 Lakeshore Learning Materials
 LaunchAbility
 New Connections

North Texas Food Bank
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 Texas Rangers
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 Write Selection



2009 Board of Trustees

With our special thanks for 100% participation in the board campaign

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2009 'Friends' Advisory Committee

Members:	Staci Strong Heuvel
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Jennifer Ecklund	Kirstine Rogers, President

If you notice a misspelling or omission in any of the names listed in this Annual Report, please accept our sincere apology and contact Sytire Bates at 214-905-3550 or sbates@ccgroup.org.

A parent writes from the heart . . .

To Whom It May Concern:

Chance was born extremely premature. His birth was 3 months early and he weighed 1 pound and 12 ounces. He went through a lot during those first 3 months, and still continues to face challenges.

From birth until current, Chance faces extreme delays, which include: feeding, crawling, walking, talking, learning, etc.

Since Chance has been extremely blessed to become a part of this program, he is talking more, moving his legs faster, learning names (he hasn't said mommy yet, but I know he will someday), and pointing.

I just wanted to say thank you from the bottom of my spirit to the top. Our lives have improved so much, and it couldn't have been done without CCA group. I was dying doing it all on my own, and now Chance is getting real help.

Thank you and God Bless!





ChildCareGroup

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Dallas, TX 75247

214.630.7911 ~ www.ChildCareGroup.org



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GREATER DALLAS

